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# Leadership Academy Course Outline

**Provider:** Cox Consulting Services Inc.

Instructor: Colin Cox, MBA

**Primary audience:** Executives, managers, and team leaders

Capacity: 10-25 participants per cohort

**Delivery:** Instructor-led training, interactive exercises, case application **Format:** Modular half-day or full-day sessions, in-person or virtual **Total duration:** Configurable; not to exceed 52 weeks end-to-end

**Location:** On-site at employer or virtual

**Contact:** colin@colincox.com | www.colincox.com | 604-790-3572

## 1) Program Objectives

- Improve retention of top performers through stronger day-to-day leadership and coaching.
- Increase team productivity via clearer expectations, better decision processes, and execution rhythm.
- Accelerate revenue growth and profit by aligning leaders to strategy and driving initiatives to completion.

### 2) Intended Learning Outcomes

- Run a structured 1:1 and performance conversation that sets goals, feedback, and next steps.
- Lead decisions with defined roles and document outcomes that stick.
- Stand up a team execution rhythm (agenda, cadence, KPIs) and eliminate meeting waste.
- Communicate with clarity and influence in presentations, updates, and written briefs.
- Apply coaching skills to develop talent and reduce avoidable turnover.
- Translate strategy to action using a simple planning framework tied to metrics.



## 3) Curriculum (Base Modules, Customizable)

#### 1. Leading Self: The Untapped Power of Mindset

Grow your self-awareness of how you see the world, and increase your interpersonal skills.

#### 2. Leading Others: People Management Fundamentals

- Having great 1:1 meetings, emotional intelligence, delegating, accountability.

#### 3. Leading Self: Maximizing Productivity and Managing Stress

- Managing time and energy, avoiding overwhelm, digital and analog productivity tools, reducing stress.

#### 4. Leading Others: Difficult Conversations

- How to make difficult conversations just 'conversations.' Making it safe, giving and receiving feedback, and more.

#### **5. Leading Self: Being Decisive in Uncertainty**

- Avoid procrastination and indecisiveness in the uncertain world we live in.

#### 6. Leading Others: Leadership Communication Foundations

- Effective leadership communication: speaking, presentations, meetings, emails and more.

## 7. Leading Others: Goal Setting and Prioritizing

- Setting clear goals, prioritizing in a hyper-fast world, holding high standards.

## 8. Leading Others: Building and Leading High-Performing Teams

- Creating trust, team health, qualities of great teams, overcoming team dysfunction, team charters.

#### 9. Leading Others: Coaching Skills for Leaders

- Developing talent, listening, asking powerful questions.

#### 10. Leading Others: Influencing Skills

- How to influence people with more tools than just verbal persuasion.

#### 11. Leading the Organization: Leading Change

- Leading the organization through change: effective change management and communication.

### 12. Leading the Organization: Strategic Thinking and Business Skills

- Learn the basics of strategic thinking and business skills that are most useful for managers to know.

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## 4) Teaching Methods

- Instructor-led sessions with interactive discussion and short lectures.
- Case studies tied to the employer's real business challenges.
- Small-group exercises and peer learning.
- Applied workplace practice between sessions with brief reflections.

## 5) Assessment of Learning

- Pre-training baseline: self-assessment + manager alignment on role goals.
- During training: observed practice, case exercises, short knowledge checks.
- Applied project: on-the-job application (e.g., run a decision process, implement a team cadence) with artifact submission.
- Manager confirmation: brief sign-off on observed improvement.
- Completion: certificate noting instructional hours and achieved outcomes.

# 6) Logistics & Parameters

- Materials: Participant workbook/templates (digital or analog as required).
- Cost: Tuition itemized per session/participant; competitively priced and value-formoney.
- Records provided: Attendance logs, agenda, curriculum, artifacts summary, and completion records.